



WORKDAY SUPPORT SERVICES

Solve Consulting
2018



GO-LIVE IS JUST THE START

- Do you have a high rate of adoption and self-service companywide?
- Are you taking full advantage of the Workday Mobile offering?
- Do you need help making configuration changes in Workday?
- Are you prepared for the semi-annual Workday updates?
- Do you need help deploying dashboards or creating custom reports?
- Are all your Workday processes documented as SOPs and training aides?
- Is your staff able to consistently review & troubleshoot integration error logs?
- Do you have a plan for Phase 2, Phase 3 and Phase 4?



POST-IMPLEMENTATION SUPPORT

Maximize your Workday Investment

Ensure Compliance

Increase Adoption & Participation

Receive Expert Advice

Stay Current



OUR CLIENTS ENJOY:

Expert Support

- Team with Workday certifications
- Consultants average more than 5 years of hands on Workday experience
- Strong knowledge of all Workday modules
- Strategic, functional, change leadership and technical resources
- Best practices

Flexible Resourcing

- Guaranteed monthly support hours as you work towards being self-sufficient
- Flexible 'carry-over' hours option
- Online ticketing system ensures visibility and communication
- Quality control via company owners & automatic escalations



WHY HIRE SOLVE CONSULTING?

- Be a Big Fish in our pond (and not a small fish in their pond)
- You will get the Varsity Team
- Our consultants are experts not generalists
- As a client you will also receive strategy and change management planning from our founders
- Maximize your Workday ROI



YOUR SOLVE CONSULTING SUPPORT TEAM*

Tim S.

- Implementing Workday since 2008; HR industry experience since 2002
- Workday certified for HCM, Recruiting, Integrations & Reporting
- Expert in global HCM, Security, Data Conversion
- Strong Performance and Onboarding knowledge
- Location: Southwest
- Formerly with Collaborative Solutions and Deloitte Consulting
- Past clients: Sony, AIG, Motorola

Sujit S.

- Implementing Workday since 2012; HR experience since 2002
- Workday certified in HCM
- Expert in HCM, Compensation, Performance, Recruiting, Security, Advanced Compensation & Absence
- Strong Reporting and Peoplesoft knowledge
- Location: Northeast
- Formerly with Appirio
- Past clients: Vanguard Group, TIBCO software

John O.

- Implementing Workday since 2014, HR experience since 2011
- Workday certified in HCM, Payroll, Integration, Reporting, Big Data Analytics
- Expert in Workday HCM, Integrations & Reporting
- Strong Benefits and calculated fields knowledge
- Location: Southeast
- Formerly with Mercer, MasterCard

Patrice M.

- Implementing Workday since 2015; technical experience since 1984
- Workday certified for Project Management, HCM, Integrations
- Expert in Workday CCB, EIBs, XSLT, XML
- Strong testing and collaboration mindset
- Location: Central
- Formerly with IBM
- Past clients: Lending Tree, Interstate Batteries

Mike B.

- Implementing Workday since 2012; HR experience since 2007
- Expert in HCM, Compensation, Talent, Recruiting, Benefits & Absence
- Strong Reporting knowledge
- Location: Pacific Northwest (Canada)
- Formerly with Lululemon
- Past clients: Horizon Media, CHC Helicopter

Justus L.

- Implementing Workday since 2015; HR experience since 2008
- Workday certified for HCM
- Expert in HCM, Compensation, Security, Recruiting, Benefits & Absence
- Strong EIB, Peoplesoft & Payroll knowledge
- Location: Rockies
- Formerly with Chipotle
- Past clients: Black & Decker, Hartford Healthcare

*This is the Solve Consulting HR team, a similar team exists for Financials



WE ALSO OFFER



- Customized training
- “Bootcamp” workshops
- Strategic roadmaps
- Integration changes/enhancements
- Custom dashboards and reports
- HR Analytics
- Change management



SOLVE CONSULTING LEADERSHIP



Matt Blocher, Managing Director and Co-Founder

- Certified Workday expert
- 6+ years Workday experience
- 20 years technical program management
- Skilled in both Human Resources and Financials
- Worked with Collaborative Solutions, Appirio, PwC, OneSource Virtual, and Accenture



John Hartman, Managing Director and Co-Founder

- Former Accenture executive
- Deep experience with multiple cloud software platforms
- Expert in many industries and company sizes
- Change management strategist
- Master's Degree in Human Resource Management



CONTACT US

Visit our website at solve-consulting.com
For sales contact John@solve-consulting.com

